

ORIGINAL

RESALE TARIFF OF

COMDATA TELECOMMUNICATIONS SERVICES, INC.

This tariff contains the rules, regulations, descriptions, and rates applicable to the furnishing of Intrastate Resale Common Carrier Communications offered by Comdata Telecommunications Services, Inc. between points within Arizona.

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ISSUED BY: Charles S. Isdell, VP, Telecommunications Services
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A.C.C. Tariff No. 1

Page 1, Original

Interexchange Service Tariff

CHECK SHEET

The Title Page and Pages 1 through 74 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

PAGE

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Page 2, Original
Interexchange Service Tariff

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rates.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify new rate, regulation, or text.
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- (S) - To signify reissued material.
- (T) - To signify a change in text, but no change in rate or regulation.

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A.C.C. Tariff No. 1

Page 3, Original

Interexchange Service Tariff

TABLE OF CONTENTS

Title PageCover
Check Sheet	1
Table of Contents	3
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	7
Section-3 - Description of Service	20
Section 4 - Rates	42

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ORIGINAL

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A.C.C. Tariff No. 1

Page 4, Original

Interexchange Service Tariff

Application of Tariff

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Comdata Telecommunications Services, Inc. within the State of Arizona.

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A.C.C. Tariff No. 1

Page 5, Original

Interexchange Service Tariff

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

ACC - Arizona Corporation Commission.

Access Line - An arrangement which connects the customer's location to a Comdata Telecommunications Services, Inc. switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Carrier or Company - Whenever used in this tariff, "Carrier," "Company," or "CTS" refers to Comdata Telecommunications Services, Inc. unless otherwise specified or clearly indicated by the context.

CTS - Used throughout this tariff to mean Comdata Telecommunications Services, Inc. unless clearly indicated otherwise by the text.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

Dedicated Access Origination - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time Sunday through Friday.

Holidays - CTS recognizes holidays in conformance with the applicable recognized holidays of the underlying service provider to CTS. CTS may use AT&T, MCI, WORLDCOM, Sprint and Cable & Wireless as underlying providers of service.

LEC - Local Exchange Company.

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A.C.C. Tariff No. 1

Page 6, Original

Interexchange Service Tariff

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Night/Weekend - From 11:00 p.m. up to but not including 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

Off-Peak - From 5:00 p.m. up to but not including 8:00 a.m. Monday through Friday and at all times Saturday, Sunday and holidays.

Peak - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday, excluding holidays.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

800 Service - Refers to long distance service which utilizes 800 or 888 exchanges.

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ORIGINAL

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A.C.C. Tariff No. 1

Page 7, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Comdata Telecommunications Services, Inc.

CTS's services and facilities are furnished for intraLATA and interLATA communications originating at specified points within the State of Arizona under terms of this tariff.

CTS installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. CTS **may act as** the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the CTS network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week. Service is offered to residential and business customers.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 CTS reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit **messages**, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.2 Limitations, cont.

2.2.4 All facilities provided under this tariff are directly controlled by CTS and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

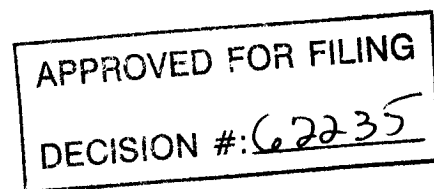
2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 CTS's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.



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A.C.C. Tariff No. 1

Page 9, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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A.C.C. Tariff No. 1

Page 10, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For business customers from whom the Company feels an advance payment is necessary, CTS reserves the right to collect an amount not to exceed two months' estimated charges as an advance payment for service. This will be applied against the next one or two months' charges and a new advance payment may be collected for the next one or two month period.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

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A.C.C. Tariff No. 1

Page 11, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by CTS. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the ACC. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Customers may contact the Company at 5301 Maryland Way, Brentwood, Tennessee 37027, whose telephone number is (800) 226-3915.

2.11 Cancellation by Customer

Unless covered by a term agreement, Customer may cancel service by providing 30 days written notice to the Company.

2.12 Interconnection

Service furnished by CTS may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with CTS's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer.

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A.C.C. Tariff No. 1

Page 12, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Refusal or Discontinuance by Company

CTS may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to CTS or its agents for the purpose of inspection and maintenance of equipment owned by CTS or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or CTS's rules and regulations on file with the Commission, provided five days' written notice is given before termination.
- 2.13.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect CTS's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by CTS or its agents.

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A.C.C. Tariff No. 1
Page 13, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Refusal or Discontinuance by Company, cont.

2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, CTS may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

2.13.10 For extended periods of inactivity.

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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A.C.C. Tariff No. 1

Page 14, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.15 Restoration of Service

The use and restoration of service shall be in accordance with the rules and regulations of the ACC.

2.16 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Late Fee

A late fee of 1.5% monthly may be charged on any past due balances beginning 30 days from the mailing date of the bill.

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A.C.C. Tariff No. 1

Page 15, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.20 Returned Check Charges

A fee of \$20.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.21 Reconnection Charge

A reconnection fee of \$25.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment.

2.22 Specific Regulations Governing CTS 800 Services

2.22.1 The Company reserves the right to require an applicant for CTS 800 Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

2.22.1.A CTS 800 Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish CTS 800 Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

2.22.1.B The Customer must obtain an adequate number of access lines for CTS 800 Services to handle the Customer's expected demand in order to prevent interference or impairment of this

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A.C.C. Tariff No. 1

Page 16, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.22 Specific Regulations Governing CTS 800 Services, cont.

2.22.1.B (continued)

service or any other service provided by the Company considering: (a) total call volume; (b) average call duration; (c) time-of-day characteristics; and (d) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish CTS 800 Service to any customer that fails to comply with these conditions.

2.22.2 Use of number(s) : Each CTS 800 Service telephone number must be placed in actual and substantial use by the customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least thirty (30) average monthly minutes of use or more. Any 800 telephone number associated with CTS 800 Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be re-designated as a spare number in the SMS 800 database by CTS upon written notice to the Customer.

2.22.3 If the Customer requests assignment of a specific 800 Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after CTS 800 Service has been in actual and substantial use for a consecutive sixty (60) day period.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.22 **Specific** Regulations Governing CTS 800 Services, cont.

2.22.3 (continued)

Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who subscribe to and use CTS 800 Service or their transferee or assigns, any ownership interest or proprietary right in any particular 800 number; however, upon placing a number actually and substantially in use, as defined above, CTS 800 Service Customers do have a controlling interest in this 800 number(s). CTS 800 Service Customers may retain the use of their 800 number assignments, even following changes in their 800 carrier and/or Responsible Organization (Resp. Org.).

2.22.4 If a Customer places an order for CTS to carry Customer's already existing 800 number service, the Customer shall provide to CTS the contract names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to CTS 800 Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its 800 number(s) to the CTS Resp. Org. If the Customer elects to retain a non-CTS Resp. Org., the Customer must notify CTS of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or 800 service carrier. CTS assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to CTS.

2.22.5 It is the Customer's responsibility to provide answer supervision back to the CTS point of connection even when the CTS 800 Service is

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SECTION 2 . RULES AND REGULATIONS, CONT.

2.22 Specific Regulations Governing CTS 800 Services, cont.

2.22.5 (continued)
connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.22.6 Subject to execution of a Resp. Org. Service Agreement between CTS and the Customer, the CTS Resp. Org. will perform the function of Resp. Org. for all CTS 800 Service orders unless the Customer requests another Resp. Org. CTS Resp. Org. functions include: (a) search for and reservation of 800 numbers in the SMS/800; (b) creating and maintaining the 800 number customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting.

2.22.6.A Where CTS serves as the Resp. Org. for an CTS 800 Service Customer, CTS will, at the Customer's request, subscribe to 800 Directory Listing for the 800 number(s) assigned to the Customer. A charge for 800 Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its 800 service to another Resp. Org., the Company shall cease to subscribe to 800 Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that 800 Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding 800 Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and CTS shall have no liability for any interruption or other delay, error, mistake, omission or

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A.C.C. Tariff No. 1

Page 19, Original

Interexchange Service Tariff

SECTION 2 - RULES AND REGULATIONS, CONT.

2.22 Specific Regulations Governing CTS 800 Services, cont.

- 2.22.6.A (continued)
other defect occurring in connection with the transfer of **800** Directory Listing responsibility.
- 2.22.6.B Where CTS serves as the Resp. Org. for an CTS **800** Service customer, it will, at the Customer's request, subscribe to Vertical Features obtained from the Local Exchange Company access tariffs. When an CTS 800 Service customer uses Vertical Features obtained by CTS from Local Exchange Company tariffs, a charge will apply. This charge may not be counted towards the attainment of any volume or revenue commitment and will not be discounted.
- 2.22.6.C In the event that a Customer cancels its CTS **800** Service, the Customer may elect to retain CTS as its Resp. Org. Where CTS serves as Resp. Org. for a non-CTS 800 Service Customer, a charge for Resp. Org. service will apply.
- 2.22.6.D In the event that a Customer cancels its CTS Resp. Org. or 800 Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by CTS.
- 2.22.6.E If a Customer accumulates more than \$500.00 of undisputed delinquent CTS 800 Service charges, the CTS Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

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ORIGINAL

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A.C.C. Tariff No. 1

Page 20, Original

Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 Long distance usage charges are based on the actual usage of CTS's network. The Company will determine that a call has been established by signal from the local telephone company.
- 3.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.
- 3.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 CTS Dedicated Outbound Long Distance

CTS Dedicated Outbound Long Distance is a dedicated outbound service offered to commercial and residential customers. Rates vary in accordance with **time** of day.

3.3 CTS Direct Dialed Long Distance

CTS Direct Dialed Long Distance is a switched outbound service offered to commercial and residential customers. Rates vary in accordance with time of day.

3.4 CTS 800 Service

CTS 800 Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables Customers to receive 800 service calls at their residence or place of business.

3.4.1 CTS 800 Service

This service permits intrastate 800 calls to be delivered to business customers' locations in Arizona from stations located throughout the state. Access may be switched or dedicated.

The applicable usage rate depends upon method of access, and the rate period(s) in which the call occurs.

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Interexchange Service Tariff Page 22, Original

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.2 Personal 800

This switched service enables residential customers to receive "toll-free" 800 service calls at their residence or place of business. The residential customer will be assigned an 800 telephone number to receive calls that are paid for by the Customer rather than the Calling Party. Rates are time of day sensitive. Calls are billed in six second increments, with a six second minimum.

3.4.3 CTS 800 Service Features - Plans I, II and IV

CTS 800 service customers may subscribe to one or more of the following features with CTS 800 Plans I, II and IV. Recurring and non-recurring charges may apply as provided in Section 4, Rates and Charges.

3.4.3.A After-Hours 800 Message Referral

This feature enables the 800 service customer to route 800 calls to the CTS message center after-hours for either an announcement only, announcement and message recording capability, or both with message center outdial notification.

3.4.3.A.1 Option A (Message Announcement only)

This option enables the 800 service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT..

3.4 CTS 800 Service, cont.

3.4.3 CTS 800 Service Features - Plans I, II and IV, cont.

3.4.3.A.2 Option B (Announcement with Message Recording)

This option enables the 800 service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call a central message center to retrieve messages.

3.4.3.A.3 Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the central message center to outdial and notify the CTS 800 customer of messages.

3.4.3.B Area Coding Routing

This feature allows the 800 service customer to route calls to multiple answering locations using one 800 number.

The customer can define two or more originating routing groups and arrange for calls to a single 800 service number placed from different routing groups to terminate at different locations.

3.4.3.C Area Code Blocking

This feature allows the 800 service customer to block originating calls from one or more specific area codes. Customers can tailor their 800 service to their geographic service area and ~~block unwanted calls from~~ outside their area.

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A.C.C. Tariff No. 1

Page 24, Original

Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 CTS Service, cont.

3.4.3 CTS 800 Service Features - Plans I, II and IV, cont.

3.4.3.D Dialed Number Identification Service (DNIS)

This feature allows a customer with multiple 800 service numbers terminating in the same location to identify the specific 800 service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated 800 service.

3.4.3.E Time of Day Routing

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the time of day.

3.4.3.F Day of Week Routing

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the particular day of the week.

3.4.3.G Multi-Carrier 800 Service

This feature permits the customer to split 800 traffic between two or more carriers. AT&T and Sprint have agreed to participate in this arrangement with Worldcom d/b/a LDDS.

3.4.3.H Point of Call Coverage

This service directs 800 calls to one of several optional terminating locations depending on the geographic location of the calling party. Originating areas may be specified by state or area code.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 CTS Service, cont.

3.4.3 CTS 800 Service Features - Plans I, II and IV, cont.

3.4.3.1 800 Security Codes

This feature requires the customer to enter a valid security code (PIN) after dialing the 800 number.

3.4.3.J Message Center

Customers may utilize Message Center to have calls answered by a live operator during peak periods when all lines to their primary location are busy, unanswered or even out of service. This feature may also be used as an alternative to a voicemail box.

3.4.3.K Extension Routing

To utilize this service, customers dial the 800 number, wait for tone or verbal prompt, and enter a 4-digit extension number. The extension is translated into either a destination telephone number for delivery to a business line or a trunk group designator for delivery to a dedicated line. The "extension" may be any location in the continental United States.

3.4.3.L Menu Routing

This service connects a caller who dials an 800 number to an audio menu offering a choice of call completion options. Callers may route calls to different departments within the same company.

3.4.3.M Exchange Routing

Service whereby the caller's originating exchange (NPA and NXX) determines the location of 800 call termination.

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Page 26, Original

Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.3 CTS 800 Service Features - Plans I, II and IV, cont.

3.4.3.N Real Time ANI

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the 800 service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the 800 service customer. Real Time ANI is available with or without DNIS (refer to 3.4.3.D preceding) and is available only with dedicated 800 service.

3.4.3.0 Dedicated Termination Overflow

This feature enables the 800 service customer to control potential congestion of 800 calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming 800 calls.

3.4.3.P Switched Termination Overflow

This feature dynamically routes calls to an alternative switched access or dedicated access location if the primary location is busy, the call is unanswered or the location is out of service.

3.4.3-Q Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

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Page 27, Original
Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III

CTS 800 Service Plan III permits enhanced control over call routing using the features described below. These features may be utilized in a variety of combinations, as follow.

3.4.4-A Call Direction Features

CTS 800 customers may route inbound 800 calls to specific locations based on geographic routing, ~~time~~ of day or percent allocation. This special routing is accomplished through a combination of routing features and usage levels which are offered in the three packages described below.

3.4.4.A.1 Direction Package A

Customers who select Package A will be billed a maximum monthly charge per 800 number, as specified in Section 4, for the features described at 3.4.4.A.1.A - 3.4.4.A.1.G. Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the lesser applicable monthly charges.

- 3.4.4.A.1.A Area Code/Country Code Routing
- 3.4.4.A.1.B Exchange Routing
- 3.4.4.A.1.C Caller Recognition Routing
- 3.4.4.A.1.D Time Manager
- 3.4.4.A.1.E Day Manager
- 3.4.4.A.1.F Percent Allocator
- 3.4.4.A.1.G Governed Routing

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Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4-A Call Direction Features, cont.

3.4.4.A.2 Direction Package B

Customers who select Package B will be billed a maximum monthly charge per 800 number, as specified in Section 4, for the features described at 3.4.4.A.2.A - 3.4.4.A.2.F.

Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the actual amount of usage. A minimum monthly usage charge per 800 number applies.

- 3.4.4.A.2.A Area Code/Country Code Routing
- 3.4.4.A.2.B Exchange Routing
- 3.4.4.A.2.C Caller Recognition Routing
- 3.4.4.A.2.D Time Manager
- 3.4.4.A.2.E Day Manager
- 3.4.4.A.2.F Percent Allocator

3.4.4.A.3 Direction Routing Package C

Customers who select Package C will be billed as specified in Section 4, for the features described at 3.4.4.A.3.A - 3.4.4.A.3.F. Customers whose monthly usage is less than the predetermined maximum charge will be billed only for the lesser monthly usage charge.

- 3.4.4.A.3.A Area Code/Country Code Routing
- 3.4.4.A.3.B Exchange Routing
- 3.4.4.A.3.C Caller Recognition Routing
- 3.4.4.A.3.D Time Manager
- 3.4.4.A.3.E Day Manager
- 3.4.4.A.3.F Percent Allocator

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Page 29, Original

Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.B Call Control Features

CTS Customers may utilize these features to reroute calls or change the parameters of routing features between locations. Customers may choose between Routing Control Service and Managed Routing on Demand, as described below.

3.4.4.B.1 Routing Control Service

The Company's Routing Control Service includes Direct Routing Online and Routing Manager Connectivity.

-- Direct Routing Online Service permits CTS customers to add, change or delete any of the Call Direction Features described at 3.4.4.A, Announcement Features described at 3.4.4.C or Direct on Demand features described below, without initiating a service order through CTS, subject to certain limitations. Customers must utilize a suitably equipped, dial-up terminal for these changes. Customers selecting this service are billed a monthly charge for each toll free number, as well as a usage charge for each minute for all usage of toll free numbers per billing account.

-- Routing Manager Connectivity allows customers to add, change or delete any of the Call Direction Features described at 3.4.4.A, Announcement Features described at 3.4.4.C or Direct on Demand features described below, without initiating a service order through CTS, subject to certain limitations. Customers must utilize a suitably equipped personal computer for these changes. Customers selecting this option will be billed a monthly charge for each dialed toll free number per billing.

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Interexchange Service Tariff**SECTION 3 - DESCRIPTION OF SERVICE, CONT.****3.4 CTS 800 Service, cont.****3.4.4 CTS 800 Service Features, Plan III, cont.****3.4.4.B Call Control Features, cont.****3.4.4.B.2 Managed Routing on Demand**

The Company's Managed Routing on Demand service includes Governed Routing, Option Routing, Percent Allocator, Alternate Routing Maximum Calls Allowed and Network Pending Maximum Calls Waiting. Governed Routing and Percent Allocator features are as stated in Section 3.4.4.A.

--**Option Routing** enables customers to store as many as six alternative routing plans (one active, five pending) per 800 number for future use. This feature may be utilized through CTS personnel (for a non-recurring charge), or through the Routing Manager Connectivity and Online services described above (no additional non-recurring charge).

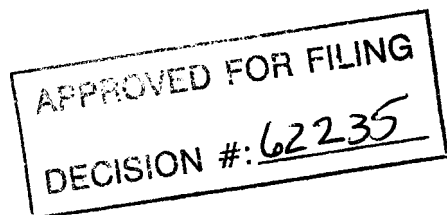
--**Alternate Routing Maximum Calls Allowed** permits customers to select a routing plan to which calls can be routed if the primary terminations are busy or unable to answer the calls, and to determine the maximum number of calls allowed to complete at the termination.

--**Network Pending Maximum Calls Waiting** allows customers to hold calls in a network queue until a termination served by the queue becomes available, and to select maximum calls in queue values.

3.4.4.C Call Announcement Features

CTS Customers may select pre-recorded announcement features including the following:

- 3.4.4.C.1 Call Prompt
- 3.4.4.C.2 Speech Recognition
- 3.4.4.c.3 Initial Announcement
- 3.4.4.c.4 Enroute Announcement
- 3.4.4.C.5 Queuing Announcement



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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features

Alternate routing features permit completion of calls at locations other than the original call destination. Calls may be re-directed either prior to or following a Ring No Answer or busy signal.

3.4.4.D.1 Pre-Answer Alternate Routing

Customers selecting pre-answer alternate routing may select an alternative destination where a Ring No Answer, busy condition or network failure occurs. A per call surcharge applies for this service, in addition to the applicable charges for the underlying 800 service. Nonrecurring charges also apply. Customers may choose the following options:

- Alternate Routing on Ring No Answer
Routes calls to a single predetermined location if a Ring No Answer occurs at the primary location
- Alternate Routing on Busy
Routes calls to a maximum three predetermined locations if a busy signal occurs at the primary location.
- Alternate Routing on Busy and Ring No Answer
Routes calls to one predetermined location if either a busy or Ring No Answer occurs at the primary location.
- Next Available Agent Redirecting
Redirects calls to up to a maximum of 99 alternative terminations, including alternate routing to announcements, network busy signals, network ringing or queuing. Per call charges apply, as well as minimum and maximum monthly usage charges. Nonrecurring charges also apply.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features, cont.

3.4.4.D.2 Post-Answer Alternate Routing

Customers selecting post-answer alternate routing may select an alternative destination after the call has been answered by the customer to specified locations within and outside the U.S. A per call surcharge applies for this service, in addition to the applicable charges for the underlying 800 service, where applicable. Nonrecurring charges also apply. Customers may utilize the following options:

-- Switching Connection

Customers selecting this service may elect to transfer callers without remaining on line (Courtesy Switching); to place callers on hold and monitor the status of the call, then transfer without remaining on line or terminate the alternate routing and return to the caller (Consult and Switch); or conference with the caller and new called party (Conference and Switch). Speed dialing is **also** offered in conjunction with this service. Customers of the Switching Connection services may choose from usage charges based on the number of completed calls eligible for alternate routing or number of alternate routing attempts. In addition to these usage charges, Customers utilizing Switching Connection service are billed the usage charges associated with the original call until the call ends.*

* For calls redirected to another Toll Free service termination, the original call ends when the Customer disconnects from the caller. For calls during which alternate routing is attempted to a non-Toll Free service termination, the original call ends when either the Customer disconnects from the caller or the target party disconnects from the caller, whichever occurs last. An additional charge applies for the duration of the call from the point of alternate routing for all calls during which an alternate routing is attempted to a non-Toll free service termination.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.4 CTS 800 Service, cont.

3.4.4 CTS 800 Service Features, Plan III, cont.

3.4.4.D Alternate Routing Features, cont.

3.4.4.D.2 Post Answer Alternate Routing, cont.

-- Select Again

Customers selecting this service may return callers to a Call Prompter or Speech Recognition announcement associated with the originally dialed 800 number, and the caller may respond to the announcement as appropriate. In addition to the "Select Again" per call, non-recurring and alternate routing charges specified in Section 4, Customers will be billed for the appropriate service usage charges associated with the call and for the use of the call prompter or speech recognition announcement features. A minimum monthly usage charge applies.

3.4.4.E Call by Call Redirect

CTS Call by Call Redirect permits customers to route inbound 800 calls to selected locations on a call by call basis. Call by Call Redirect may be utilized in conjunction with the Call Prompt and Initial Announcement features described in Section 3.4.4.c. Customers using this service must have a minimum of one Managed Demand routing feature, as described in Section 3.4.4.B. A per call charge will apply for each call attempt, together with a monthly service charge. Volume discounts and non-recurring charges apply.

3.4.5 Comchek® 800 Plan

The Company's Comchek® 800 Plan is offered primarily to truck drivers, for their personal toll-free calling. Calls are billed in six second increments, with a six second minimum call duration. A minimum monthly charge applies, and customers whose usage is less than the monthly minimum will be billed for the minimum monthly charge.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services

3.5.1 CTS OnLine Card Service

The CTS OnLine calling card is available to residential and commercial CTS customers. Non-CTS customers may also subscribe to the OnLine Card as a stand alone service. Customers may place domestic and international long distance calls using this service. OnLine customers may use the card to utilize certain CTS specialized services, such as voice mail messaging and retrieval.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on call duration. Calls are billed in six second increments, with a one minute minimum. Charges for voice mail messaging and retrieval are as specified at Section 4.5.1.B.

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.5 Complementary Services, cont.

3.5.2 CTS Calling Card

The CTS Calling Card is offered in the state of Arizona as a complement to the Company's interstate CTS OnLine Calling Card Service. It allows customers to originate calls from any point within the state through use of a CTS Calling Card via the Company's 800 Universal Access Number. Calls may be terminated to any point within the state via shared use facilities. No specialized services, such as CTS Voice Mail, are offered in conjunction with this travel card.

Callers may utilize the CTS calling card from either a tone generating or rotary-dial telephone, through use of the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on call duration. Calls are billed in six second increments, with a one minute minimum call duration.

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.7 Optional Features

Various optional features are made available which may be limited to certain service arrangements. These optional features may be provided at no extra charge, or may be subject to monthly and non-recurring charges. A description of these features and their availability follows. Charges for these features can be found in Sections 4.7 and 4.8.

3.7.1 Cost Center Accounting Codes

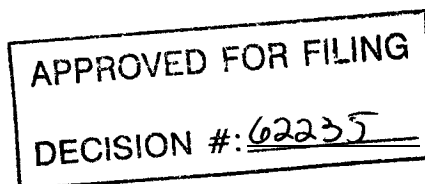
Permits the Customer to allocate usage charges to separate cost centers by entering a two, three or four digit number at the end of the dialing sequence.

3.7.2 Customer Account Codes

Sub-accounting codes on a Customer's bill, determined by the Customer's input of three available number after dialing a telephone number, are available at no charge to the Customer.

3.7.3 Project Billing

After securing switching center dial tone, the caller dials in the standard manner. A subsequent toneburst signal alerts the caller to the need of dialing additional digits or a tone-code number to signify the specific sub-billing account or project. This feature is available to Customers with dedicated access facilities.



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Page 39, Original

Interexchange Service Tariff

SECTION 3 - DESCRIPTION OF SERVICE, CONT.**3.7 Optional Features, cont.****3.7.4 CallTrak Records**

Upon request, CTS will provide detailed monthly billing call records on floppy disc, CD-ROM, ASCII diskette, or magnetic tape or diskette. Special Service Charges may apply on a case-by-case basis to set up various customer requested program changes.

3.7.5 1 - Plus Screening

Allows the Customer to dial 1 on all long distance numbers. Dial 1 action is not appropriate when utilizing a CTS switch. This feature will automatically remove the one from the dialed number so that the CTS switch may process the call. This feature is available to Customers with dedicated access facilities.

3.7.6 Area of Service Screening

Gives the Customer the ability to block access to certain Customer designated states, NPAs, exchanges and ANIs. This feature is available to Customers with dedicated access facilities.

3.7.7 Verified Account Codes

Allows the Customer to assign 2, 3 or 4 digit account codes that must be validated by the CTS switch before a call will be completed.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.7 Optional Features, cont.

3.7.8 Longer Distance Autodialer Optional Features
(Dialers)

The following optional features are available to Autodialer Customers.

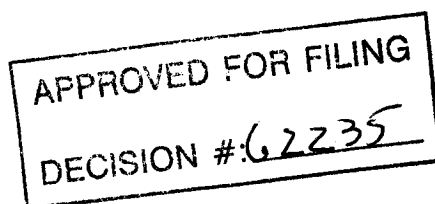
3.7.8.A Speed Numbers - 2 digit access to frequently called numbers Up to 50 numbers can be programmed.

3.7.8.B Zero "+" Screening - Blocks operator assisted and international calls at the option of the Customer.

3.7.8.C NPA/NXX Blocking - Specific NPA's and/or NXX's can be blocked at the Customer's option. Not available if the Speed Number feature is utilized.

3.8 CTS Travel Plans

CTS Travel Plans are offered to airline customers and other travelers for switched inbound, outbound and calling card long distance calling. Calls are billed in six second increments, with a six second minimum call duration. Monthly recurring charges may apply.



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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.9 CTS Affinity Plans

From time to time, the Company will offer Affinity Long Distance Plans to organizations at a special affinity rate. Under these plans, a portion of the long distance revenues generated by the group will be returned to the group for its use.

3.9.1 Sigma Chi Alumni Plan

This affinity plan is offered to Sigma Chi alumni, for calling card calls only. Calls are billed in full minute increments, with a one minute minimum.

3.10 Competitive Rates

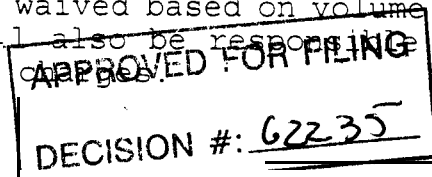
If necessary in order to acquire or retain a customer, the Company will offer special rates in order to match offers made by other carriers where the customer can demonstrate to the Company that it intends to accept the offer as an inducement to subscribe to or remain subscribed to the other carriers's service.

3.11 Employee Discounts

Employees of the Company are eligible for the Employee Rate Plan described in Section 4.

3.12 Frame Relay Services

The Company's Frame Relay Services are offered for the high-speed, order preserving transmittal of data, voice and video using Frame Relay technology. A variety of port speeds are offered, through which Customers may determine the maximum rate of data transmission. Connectivity within the Company's frame relay network is provided using Permanent Virtual Circuits (PVCs), which provide connections between ports within the network. Rates are based, in part, upon the port speed and PVC Committed Information Rates (CIRs) selected by the Customer. Non-recurring and monthly recurring charges apply. Installation charges may be waived based on volume and term agreements. The Customer will also be responsible for local exchange carrier access loop charges.



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Page 42, Original
Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES

4.1 Computation of Charges

Usage charges for service will be based on the total duration of the call, the time of day at which the service was used and applicable monthly charges.

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Page 43, Original

Interexchange Service Tariff

SECTION 4 • MAXIMUM RATES, CONT.

4.2 CTS Dedicated Outbound Long Distance

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0155
	Off-Peak	\$.0155
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0150
	Off-Peak	\$.0150
Plan III		<u>Each Minute</u>
	Day	\$.1869
	Evening	\$.1453
	Night/Weekend	\$.1453

Plan III calls are billed in 6 second increments, with an 18 second minimum.

4.3 CTS Direct Dial Long Distance

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0195
	Off-Peak	\$.0195
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0190
	Off-Peak	\$.0190
Plan III		<u>Each Minute</u>
	Day	\$.2575
	Evening	\$.1950
	Night/Weekend	\$.1950

Plan III calls are billed in 6 second increments, with an 18 second minimum.

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Page 44, Original

Interexchange Service Tariff

SECTION 4 . MAXIMUM RATES, CONT.

4.4 CTS 800 Services

4.4.1 CTS 800 Service

4.4.1.A Switched Service

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0195
	Off-Peak	\$.0195
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0190
	Off-Peak	\$.0190
Plan III		<u>Each Minute</u>
	Day	\$.2449
	Evening	\$.2336
	Night/Weekend	\$.2152

Plan III calls are billed in 6 second increments, with an 18 second minimum.

Plan IV		<u>Each 6 Seconds</u>
	Peak	\$.0240
	Off Peak	\$.0240

4.4.1.B Dedicated Service

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0155
	Off-Peak	\$.0155
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0150
	Off-Peak	\$.0150
Plan III		<u>Each Minute</u>
	Day	\$.1835
	Evening	\$.1614
	Night/Weekend	\$.1431

Plan III calls are billed in 6 second increments, with an 18 second minimum.

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Page 45, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.4 CTS 800 Services

4.4.2 CTS Personal 800 Service

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0195
	Off-Peak	\$.0195
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0190
	Off-Peak	\$.0190

4.4.3 800 Directory Listing

	Set-Up/Change Charge	Monthly Recurring Charge
Nationwide 800 Directory Listing (per 800 number)	\$20.00	\$18.75

4.4.4 Comchek® 800 Plan

Each 6 seconds: \$.027
Minimum monthly charge: **\$6.00**

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Page 46, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services

4.5.1 CTS OnLine Card Service

4.5.1.A Per Minute Rates

4.5.1.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.28 Off-Peak \$0.21 Per Call Surcharge: \$0.55	\$0.028 \$0.021
11-100	Peak \$0.30 Off-Peak \$0.30 Per Call Surcharge: \$0.00	\$0.030 \$0.030
101-500	Peak \$0.28 Off-Peak \$0.23 Per Call Surcharge: \$0.00	\$0.028 \$0.023

4.5.1.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.30 Off-Peak \$0.30 Per Call Surcharge: \$0.00	\$0.030 \$0.030
11-100	Peak \$0.28 Off-Peak \$0.23 Per Call Surcharge: \$0.00	\$0.028 \$0.023
101-500	Peak \$0.26 Off-Peak \$0.26 Per Call Surcharge: \$0.00	\$0.026 \$0.026

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Page 47, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.1 CTS OnLine Card Service, cont.

4.5.1-A Per Minute Rates, cont.

4.5.1.A.3 Two Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.28	\$0.028
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.26	\$0.026
	Off-Peak	\$0.26	\$0.026
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	

4.5.1.A.4 Three Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10		Not Offered	
11-100	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.23	\$0.023
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	

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SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.1 CTS **OnLine** Card Service, cont.

4.5.1.B Additional Charges (All terms)

Voice Mail Charges

Per call

Voice Mail Messaging \$1.75

Each minute

Message Retrieval \$1.75

Operator Charges

Per call

Operator Must Assist \$0.75

Operator Station \$2.00

Person-to-Person **\$4.00**

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Page 49, Original

Interexchange Service Tariff**SECTION 4 - MAXIMUM RATES, CONT.****4.5 Complementary Services, cont.****4.5.2 CTS Calling Card****4.5.2.A Per Minute Rates****4.5.2.A.1 Unspecified term**

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.28	\$0.028
	Off-Peak	\$0.21	\$0.021
	Per Call Surcharge:	\$0.55	
11-100	Peak	\$0.30	\$0.030
	Off-Peak	\$0.30	\$0.030
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.28	\$0.028
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	

4.5.2.A.2 One Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.30	\$0.030
	Off-Peak	\$0.30	\$0.030
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.28	\$0.028
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.26	\$0.026
	Off-Peak	\$0.26	\$0.026
	Per Call Surcharge:	\$0.00	

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A.C.C. Tariff No. 1

Page 50, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.2 CTS Calling Card Service, cont.

4.5.2.A Per Minute Rates, cont.

4.5.2.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.28	\$0.028
	Off-Peak \$0.23	\$0.023
	Per Call Surcharge: \$0.00	
11-100	Peak \$0.26	\$0.026
	Off-Peak \$0.26	\$0.026
	Per Call Surcharge: \$0.00	
101-500	Peak \$0.25	\$0.025
	Off-Peak \$0.25	\$0.025
	Per Call Surcharge: \$0.00	

4.5.2.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.25	\$0.025
	Off-Peak \$0.25	\$0.025
	Per Call Surcharge: \$0.00	
101-500	Peak \$0.23	\$0.023
	Off-Peak \$0.23	\$0.023
	Per Call Surcharge: \$0.00	

4.5.2-B Additional Charges

Operator Must Assist	\$0.75
Operator Station	\$2.00
Person-to-Person	\$4.00

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A.C.C. Tariff No. 1

Page 51, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.3 CTS Prepaid Card Service

4.5.3.1 Retail Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.396
20 minute card	\$.396
40 minute card	\$.396
100 minute card	\$.396

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate wer Minute</u>
1,001 - 2,500	10/\$3.72	\$.372
1,001 - 2,500	20/\$7.44	\$.372
1,001 - 2,500	40/\$13.92	\$.348
1,001 - 2,500	100/\$32.40	\$.324
2,501 and above	10/\$3.60	\$.360
2,501 and above	20/\$6.96	\$.348
2,501 and above	40/\$12.96	\$.324
2,501 and above	100/\$30.00	\$.300

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Page 52, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.3 CTS Prepaid Card Service, cont.

4.5.3.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.264
20 minute card	\$.264
40 minute card	\$.264
60 minute card	\$.264

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$2.64	\$.264
1,001 - 2,500	20/\$4.80	\$.240
1,001 - 2,500	40/\$9.60	\$.240
1,001 - 2,500	60/\$12.96	\$.216
2,501 and above	10/\$2.64	\$.264
2,501 and above	20/\$4.56	\$.228
2,501 and above	40/\$8.64	\$.216
2,501 and above	60/\$12.96	\$.216

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Page 53, Original

Interexchange Service Tariff

SECTION 4 ■ MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.4 CTS Enhanced Prepaid Card Service

4.5.4.1 Retail Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.432
20 minute card	\$.426
40 minute card	\$.420
100 minute card	\$.414

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$4.08	\$.408
1,001 - 2,500	20/\$8.16	\$.408
1,001 - 2,500	40/\$15.84	\$.396
1,001 - 2,500	100/\$34.20	\$.342
2,501 and above	10/\$3.96	\$.396
2,501 and above	20/\$7.56	\$.378
2,501 and above	40/\$14.88	\$.372
2,501 and above	100/\$31.80	\$.318

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SECTION 4 - MAXIMUM RATES, CONT.

4.5 Complementary Services, cont.

4.5.4 CTS Enhanced Prepaid Card Service, cont.

4.5.4.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.300
20 minute card	\$.294
40 minute card	\$.288
60 minute card	\$.282

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$3.00	\$.300
1,001 - 2,500	20/\$5.40	\$.270
1,001 - 2,500	40/\$10.56	\$.264
1,001 - 2,500	60/\$14.04	\$.234
2,501 and above	10/\$3.00	\$.300
2,501 and above	20/\$5.16	\$.258
2,501 and above	40/\$9.60	\$.240
2,501 and above	60/\$14.04	\$.234

4.5.5 Directory Assistance

Each call: \$.70

4.5.6 Comchek® Calling Card

Each 6 seconds: \$.030

Per call charge: \$.55

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Page 55, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.6 CTS Family of Services

In addition to the rates stated in Sections 1 through 3, the following rates are offered to customers who subscribe to the CTS Family of Services, a combination of switched or dedicated products and the OnLine Card.

4.6.1 Switched Service

Reserved for future use.

4.6.2 Dedicated Service

Reserved for future use.

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SECTION 4 - MAXIMUM RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS OnLine Calling Card Service

4.6.3.A Per Minute Rates

4.6.3.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.28 Off-Peak \$0.21 Per Call Surcharge: \$0.55	\$0.028 \$0.021
11-100	Peak \$0.30 Off-Peak \$0.30 Per Call Surcharge: \$0.00	\$0.030 \$0.030
101-500	Peak \$0.28 Off-Peak \$0.23 Per Call Surcharge: \$0.00	\$0.028 \$0.023

4.6.3.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.30 Off-Peak \$0.30 Per Call Surcharge: \$0.00	\$0.030 \$0.030
11-100	Peak \$0.28 Off-Peak \$0.23 Per Call Surcharge: \$0.00	\$0.028 \$0.023
101-500	Peak \$0.26 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.026 \$0.026

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Page 57, Original

SECTION 4 - MAXIMUM RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS **OnLine** Calling Card Service, cont.

4.6.3.A Per Minute Rates, cont.

4.6.3.A.3 Two Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.28	\$0.028
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.26	\$0.026
	Off-Peak	\$0.26	\$0.026
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	

4.6.3.A.4 Three Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10		Not Offered	
11-100	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.23	\$0.023
	Off-Peak	\$0.23	\$0.023
	Per Call Surcharge:	\$0.00	

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A.C.C. Tariff No. 1

Page 58, Original

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SECTION 4 - MAXIMUM RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS OnLine Calling Card Service, cont.

4.6.3.B Additional Charges (All terms)

Voice Mail Charges

Per call

. Voice Mail Messaging \$1.75

Each Minute

Message Retrieval \$1.75

Operator Charges

Per call

Operator Must Assist \$0.75

Operator Station \$2.00

Person-to-Person \$4.00

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Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.7 Non-recurring Charges and Change Fees

4.7.1 Optional Features - Plans I, II & IV

	Non-recurring <u>Charge</u>	Change <u>Fee</u>
Project Account Codes - Validated	\$ 20.00	
Project Account Codes - Customized	\$ 60.00	
Cost Center/Account Code Changes (per order)	\$ 20.00	
Dedicated Access Line (1st Line) Installation	\$240.00	
Each Add'l Special Access Line	\$ 60.00	
Channel Banks	\$600.00	
T-1 Installation (per T-1)	Per Contract	
CallTrak		
Floppy Diskette billing	\$ 90.00	
CD-Rom Billing (no warranty)	\$ 90.00	
ASCII Diskette (weekly or monthly)	\$ 90.00	
Magnetic tape or other diskette billing	\$ 90.00	
PC Manager	\$ 60.00	
Dialers		\$160.00
T-1 Dedicated Expedite	\$820.00	

4.7.2 800 Features - Plans I, II & IV

Area of Service Screening	\$ 30.00	\$ 30.00
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$300.00	\$300.00
Each additional 800 no. per account	\$ 7.00	
Dialed Number Identification Service (per trunk)	\$120.00	\$ 60.00
Percentage Allocation Routing	\$120.00	\$120.00
Point of Call Coverage	\$120.00	\$120.00
Real-Time ANI (per dedicated trunk group)	\$420.00	
Time of Day/Day of Week Routing	\$120.00	\$120.00
800 Security Codes	\$ 60.00	\$ 60.00

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Page 60, Original
Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont.

4.7.2 800 Features - Plans I, II & IV, cont.

	Non-recurring <u>Charge</u>	Change <u>Fee</u>
After-Hours Voice Messaging		
Option A - Announcement only	\$ 30.00	\$ 30.00
Option B - Announcement and Message	\$ 30.00	\$ 30.00
Option C - Announcement with Message and Outdial	\$ 30.00	\$ 30.00
ANI Routing/Blocking (per 100 ANIs)	\$120.00	\$120.00
Message Center (live operator answering service)	\$120.00	\$120.00
Customer Reconfiguration (cannot be combined with other features)	\$120.00	
Exchange Routing	\$120.00	\$120.00
Extension Routing	\$120.00	\$120.00
Menu Routing	\$120.00	\$120.00
Menu Routing access time (per minute)		
Termination overflow - Dedicated	\$120.00	\$120.00
Termination overflow - Switched	\$120.00	\$120.00
Menu Rolling Access Time		

*Dedicated access shall be provided **by** the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.

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Page 61, Original
Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features - Plan III

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Direction Package A	none stated	
Direction Package B	none stated	
Direction Package C		
Each installation or change per 800 number	\$33.00/\$1320 max.	\$33.00
Each activation of customer- specified allocation percentage performed by CTS	\$66.00	
Managed Routing on Demand (MROD)		
Option Routing		
Each stored Toll Free Option Routing plan for non-Toll Free Routing Control Service	\$26.40	
Each CTS activation of Customer-specified Option Routing plan	\$66.00	
Percent Allocator w/MROD		
Each activation of customer- specified allocation percentage performed by the Company	\$66.00	
Governed Routing w/MROD		
Each activation of customer- specified routing alternative	\$66.00	
Next Available Agent Redirecting Maximum Calls		
Each activation of Customer- specified maximum calls allowed	\$66.00	

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SECTION 4 • MAXIMUM RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features • Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Toll Free Network Pending Maximum Calls		
Each activation of Customer- specified Maximum value	\$66.00	
Call Announcement Features		
Recording or Changing Announcements		
Professional Voice	\$160.00	
Professional Voice (Expedite)	\$325.00	
Semi-Professional Voice (Emergency Update)	\$150.00	
Foreign Language	\$575.00	
Network Pending (per queue arrangement)	\$200.00	\$200.00
Alternate Routing Features		
Pre-Answer Alternate Routing		
Alternate Routing on Ring No Answer/Busy (establish routing per dialed no.)	\$200.00	\$66.00
Managed Routing on Demand	\$100.00	
Next Available Agent Redirecting (per routing plan)	\$200.00	\$200.00

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SECTION 4 - MAXIMUM RATES, CONT.

4.7 Non-recurring Charges and Change Fees, cont.

4.7.3 800 Features - Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Post-Answer Alternate Routing		
Courtesy Switching (ea. 800 number)	\$2000.00	\$200.00*
Consult and Switch, Conference and Switch, Select Again	\$3300.00	\$200.00
Call by Call Redirect		
Installation	\$6600.00	
Change		\$66.00
Additional Charges		
Installation or changes resulting from customer service order, per 800 number		
I-200 branches	\$6.60 per branch/ \$33.00 minimum	
200+ branches	No charge/additional branches over 200	
Expedited Installation charge	\$160.00	

* Per order.

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Interexchange Service Tariff**SECTION 4 - MAXIMUM RATES, CONT.****4.8 Monthly and Per Minute Charges****4.8.1 Optional Features - Plans I, II & IV**

	<u>Monthly Charge</u>	<u>Per Minute</u>
Project Account Codes - Validated	\$ 12.00	
Project Account Codes - Customized	\$ 60.00	
Cost Center/Account Code Changes (per order)		
Dedicated Access Line (1st Line) Installation		
Each Add'l Special Access Line Channel Banks	\$480.00	
T-1 Installation (per T-1)		
CallTrak		
Floppy Diskette billing	\$ 48.00	
CD-Rom Billing (no warranty)	\$270.00	
ASCII Diskette (wkly or monthly)	\$ 30.00	
Magnetic tape or other diskette billing	\$ 30.00	
PC Manager	\$ 42.00	
Dialers	\$ 24.00	
T-1 Dedicated Expedite		

4.8.2 800 Features - Plans I, II & IV

Area of Service Screening	
Multi-Carrier 800 Service	
First 5 800 nos. per account	\$ 60.00
Each additional 800 no. per account	
Dialed Number Identification Service (per trunk)	
Percentage Allocation Routing	\$ 60.00
Point of Call Coverage	\$ 60.00
Real-Time ANI (per dedicated trunk group)	\$240.00
Time of Day/Day of Week Routing	\$ 60.00
800 Security Codes	\$ 30.00

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Page 65, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.**4.8 Monthly and Per Minute Charges, cont.****4.8.2 800 Features - Plans I, II & IV, cont.**

	<u>Monthly Charge</u>	<u>Per Minute</u>
After-Hours Voice Messaging		
Option A - Announcement only	\$ 36.00	
Option B - Announcement and Message	\$ 48.00	
Option C - Announcement with Message	\$ 60.00	
and Outdial		
ANI Routing/Blocking	\$ 60.00	\$.036
(per 100 ANIs)		
Message Center (live operator answering	\$ 60.00	\$ 1.20
service)		
Customer Reconfiguration (cannot be combined	\$ 18.00	
with other features)		
Exchange Routing	\$ 60.00	
Extension Routing	\$ 60.00	\$.036
Menu Routing	\$ 60.00	\$.036
Menu Routing access time (per minute)		\$.036
Termination overflow - Dedicated	\$ 60.00	\$.012
Termination overflow - Switched	\$ 60.00	\$.036
Menu Rolling Access Time		\$.06

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Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III

4.8.3.A Routing Features

4.8.3.A.1 Direction Package A

	<u>Monthly Charge (per branch)</u>
Each dialed 800 number:	\$66.00

\$660 maximum monthly charge per specified 800 number

4.8.3.A.2 Direction Package B

	<u>Per Call Charge</u>
Each dialed 800 number:	\$.0264

\$33.00 minimum monthly charge per specified 800 number

\$660 maximum monthly charge per specified 800 number

4.8.3.A.3 Direction Package C

	<u>Monthly Charge</u>
Each 800 number:	\$66.00

\$1320 maximum monthly charge per billing account

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SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.B Call Control Features

Routing Control Service

Monthly Charge

Direct Routing Online
(per dialed 800 number
per billing)
1st number

\$660.00

Routing Manager Connectivity
(per dialed 800 number
per billing)
1-5 numbers
Subsequent numbers

\$660.00
\$00

Usage Charge (ea. minute)

Direct Routing Online
(all 800 numbers)
Routing Manager Connectivity

\$2.00
N/A

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SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.C Call Announcement Features

Monthly Storage Charge (per announcement)

Call Prompt:	\$66.00
Speech Recognition:	\$66.00
Initial Announcement:	\$66.00
Enroute Announcement:	\$66.00
Queuing Announcement:	\$66.00

Usage Charges

	Per announcement <u>Played</u>	Per minute of <u>Announcement</u>
Call Prompt:	\$.0924	\$.0792
Speech Recognition:	\$.0924	\$.0792
Initial Announcement:	\$.0924	\$.0792
Enroute Announcement:	\$.0924	\$.0792

Announcement usage is billed in 6 second increments.

Queuing Announcement:

Per 6 seconds held in queue	\$.0198
Per delay announcement played per call	\$.0924
Per 6 second increment or fraction per delay announcement played	\$.00792
Monthly charge per queue slot	\$15.00

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Page 69, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.D Alternate Routing Features

4.8.3.D.1 Pre-Answer Alternate Routing

Monthly Charge

Alternate Routing on Ring No Answer/Busy	\$26.40
Next Available Agent Redirecting	\$15.00 (min.)

\$6,600.00 maximum monthly charge per 800 number

Usase Charges

Alternative Routing on Ring No Answer/Busy (per call routed to alternate destination)	\$.0396
Next Available Agent Redirecting (per redirected call)	\$.0396

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Page 70, Original

Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.D Call Alternative Features, cont.

4.8.3.D.2 Post-Answer Alternate Routing

Minimum Monthly Charge
(per arrangement per account)

Switching Connect (Courtesy Switching, Consult and Switch, or Conference and Switch)	\$2000.00
Select Again	\$2000.00

Usage Charges

	Each <u>Completed Call</u>	Each Alternate <u>Routing Attempt</u>
Courtesy Switching	\$.0780	\$.264
Consult and Switch	\$.2640	\$.396
Conference and Switch	\$.3300	\$.462
Select Again	N/A	\$.396

Additional Charges

	<u>Each second</u>
Alternate Routing to non-Toll Free service termination	\$.00156

Monthly Storage Charge*

Speed Dial Capability	
0-10 codes	\$0
11-500 codes	\$264
501-1,000 codes	\$528
1,001-2,000 codes	\$990

* Does not apply toward Monthly Minimum Usage Charges

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Page 71, Original
Interexchange Service Tariff

SECTION 4 - MAXIMUM RATES, CONT.

4.8 Monthly and Per Minute Charges, cont.

4.8.3 800 Features, Plan III, cont.

4.8.3.E Call by Call Redirect

Calls per Month	Per Call Charge
1-750,000	\$.0792
750,001-1,500,000	\$.0726
1,500,001-2,250,000	\$.0660
2,250,001-3,000,000	\$.0594
3,000,001+	\$.0528

Monthly Service Charge
(per Signaling Transfer Point pair) \$5,280.00

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Interexchange Service Tariff

SECTION 4 - MAXIMUM **RATES**, CONT.

4.9 Employee Discount Plan

	<u>Each 6 seconds</u>
Switched Inbound:	\$.0156
Switched Outbound:	\$.0156
Calling Card	5.0216

4.10 CTS Travel Plans

Plan I

	<u>Each 6 seconds</u>
. Switched Inbound	\$.024

Plan II

	<u>Each 6 seconds</u>
Switched Inbound	\$.0228

Monthly Service Fee: \$2.34

4.11 CTS Affinity Plans

4.11.1 Sigma Chi Alumni Calling Card

Each minute: \$.276

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SECTION 4 - MAXIMUM RATES, CONT.

4.12 Frame Relay

4.12.A Monthly Charges

4.12.A.1 Access Port Rates

<u>Port Speed</u>	<u>Monthly Charge</u>
56/64	\$231.12
128	\$432.00
256	\$509.76
384	\$751.68
512	\$950.40
768	\$1,218.24
1024	\$1,520.64
1536	\$1,918.08

4.12.A.i CIR Charges

<u>Kbps</u>	<u>Monthly Charge</u>
16	\$19.56
32	\$38.46
48	\$55.32
64	\$63.60
64+*	\$63.60

4.12.A.3 Discount Schedule

<u>Volume**</u>	<u>Term Agreement</u>		
<u>Amount</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>
	6%	7%	9%
\$ 2,500.00	8%	9%	11%
\$ 5,000.00	9%	11%	12%
\$ 7,500.00	11%	13%	15%
\$10,000.00	12%	14%	17%
\$15,000.00	13%	16%	19%
\$20,000.00	14%	17%	20%

*Per 64K increment above 64K CIR.

**Total monthly frame relay charges

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SECTION 4 ■ MAXIMUM RATES, CONT.

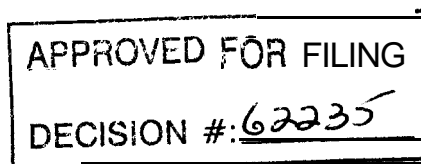
4.12 Frame Relay, cont.

4.12.B Installation Charges

Each Port: \$300.00
Each PVC end connection: \$30.00

4.12.C Disconnection Charges

No disconnect charges apply; however, penalties may apply
for early termination of term agreements.



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Price List
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Interexchange Services Price List

PRICE LIST OF

COMDATA TELECOMMUNICATIONS SERVICES, INC.

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This price list contains the rates applicable to the furnishing of Intrastate Resale Common Carrier Communications offered by Comdata Telecommunications Services, Inc. between points within Arizona.

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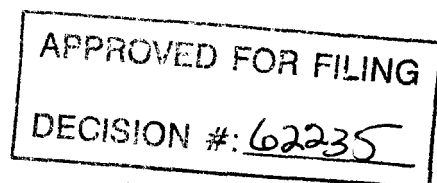
Price List
Page 1, Original

Interexchange Services Price List

CURRENT RATES

computation of Charges

Usage charges for service will be based on the total duration of the call, the **time** of day at which the service was used and applicable monthly charges.



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Price List
Page 2, Original

Interexchange Services Price List

CURRENT RATES, CONT.**1. CTS Dedicated Outbound Long Distance**

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0105
	Off-Peak	\$.0105
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0100
	Off-Peak	\$.0100
Plan III		<u>Each Minute</u>
	Day	\$.1369
	Evening	\$.0953
	Night/Weekend	\$.0953

Plan III calls are billed in 6 second increments, with an 18 second minimum.

2. CTS Direct Dial Long Distance

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0145
	Off-Peak	\$.0145
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0140
	Off-Peak	\$.0140
Plan III		<u>Each Minute</u>
	Day	\$.2075
	Evening	\$.1450
	Night/Weekend	\$.1450

Plan III calls are billed in 6 second increments, with an 18 second minimum.

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Price List
Page 3, Original

Interexchange Services Price List

CURRENT RATES, CONT.

3. CTS 800 Services

3.1 CTS 800 Service

3.1.A Switched Service

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0145
	Off-Peak	\$.0145
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0140
	Off-Peak	\$.0140
Plan III		<u>Each Minute</u>
	Day	\$.1949
	Evening	\$.1836
	Night/Weekend	\$.1652

Plan III calls are billed in 6 second increments, with an 18 second minimum.

Plan IV		<u>Each 6 Seconds</u>
	Peak	\$.0190
	Off Peak	\$.0190

3.1.B Dedicated Service

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0105
	Off-Peak	\$.0105
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0100
	Off-Peak	\$.0100
Plan III		<u>Each Minute</u>
	Day	\$.1335
	Evening	\$.1114
	Night/Weekend	\$.0931

Plan III calls are billed in 6 second increments, with an 18 second minimum.

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Price List
Page 4, Original**Interexchange Services Price List****CURRENT RATES, CONT.****3. CTS 800 Services, cont.****3.2 CTS Personal 800 Service**

Plan I		<u>Each 6 Seconds</u>
	Peak	\$.0145
	Off-Peak	\$.0145
Plan II		<u>Each 6 Seconds</u>
	Peak	\$.0140
	Off-Peak	\$.0140

3.3 800 Directory Listing

	Set-Up/Change Charge	Monthly Recurring Charge
Nationwide 800 Directory Listing (per 800 number)	\$15.00	\$13.75

3.4 Comchek® 800 Plan

Each 6 seconds: \$.022
Minimum monthly charge: \$5.00

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CURRENT RATES, CONT.

4. Complementary Services

4.1 CTS OnLine Card Service

4.1.A Per Minute Rates

4.1.A.1 Unspecified term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.16	\$0.016
	Per Call Surcharge:	\$0.50	
11-100	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	

4 1.A.2 One Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.21	\$0.021
	Off-Peak	\$0.21	\$0.021
	Per Call Surcharge:	\$0.00	

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CURRENT RATES, CONT.

4. Complementary Services, cont.

4.1 CTS OnLine Card Service, cont.

4.1.A Per Minute Rates, cont.

4.1.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
11-100	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021
101-500	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020

4.1.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020
101-500	Peak \$0.18 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.018 \$0.018

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CURRENT RATES, CONT.

4. Complementary Services, cont.

4.1 CTS **OnLine** Card Service, cont.

4.1.B Additional Charges (All terms)

Voice Mail Charges

Per call

Voice Mail Messaging \$1.25

Each minute

Message Retrieval \$1.25

Operator Charges

Per call

Operator Must Assist \$0.50

Operator Station \$1.50

Person-to-Person \$3.00

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Price List
Page 8, Original

Interexchange Services Price List

CURRENT RATES, CONT.

4. Complementary Services, cont.

4.2 CTS Calling Card

4.2.A Per Minute Rates

4.2.A.1 Unspecified term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.16	\$0.016
	Per Call	Surcharge: \$0.50	
11-100	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call	Surcharge: \$0.00	
101-500	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call	Surcharge: \$0.00	

4.2.A.2 One Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.25	\$0.025
	Off-Peak	\$0.25	\$0.025
	Per Call	Surcharge: \$0.00	
11-100	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call	Surcharge: \$0.00	
101-500	Peak	\$0.21	\$0.021
	Off-Peak	\$0.21	\$0.021
	Per Call	Surcharge: \$0.00	

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Price List

Page 9, Original

Interexchange Services Price List

CURRENT RATES, CONT.

4. Complementary Services, cont.

4.2 CTS Calling Card Service, cont.

4.2.A Per Minute Rates, cont.

4.2.A.3 Two Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.21	\$0.021
	Off-Peak	\$0.21	\$0.021
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	

4.2.A.4 Three Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10		Not Offered	
11-100	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.18	\$0.018
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	

4.2.B Additional Charges

Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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Price List

Page 10, Original
Interexchange Services Price List

CURRENT RATES, CONT.

4. Complementary Services, cont.

4.3 CTS Prepaid Card Service

4.3.1 Retail Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.330
20 minute card	\$.330
40 minute card	\$.330
100 minute card	\$.330

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$3.10	\$.310
1,001 - 2,500	20/\$6.20	\$.310
1,001 - 2,500	40/\$11.60	\$.290
1,001 - 2,500	100/\$27.00	\$.270
2,501 and above	10/\$3.00	\$.300
2,501 and above	20/\$5.80	\$.290
2,501 and above	40/\$10.80	\$.270
2,501 and above	100/\$25.00	\$.250

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Price List

Interexchange Services Price List

Page 11, Original

CURRENT RATES, CONT.

4. Complementary Services, cont.

4.3 CTS Prepaid Card Service

4.3.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.220
20 minute card	\$.220
40 minute card	\$.220
60 minute card	\$.220

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate wer Minute</u>
1,001 - 2,500	10/\$2.20	\$.220
1,001 - 2,500	20/\$4.00	\$.200
1,001 - 2,500	40/\$8.00	\$.200
1,001 - 2,500	60/\$10.80	\$.180
2,501 and above	10/\$2.20	\$.220
2,501 and above	20/\$3.80	\$.190
2,501 and above	40/\$7.20	\$.180
2,501 and above	60/\$10.80	\$.180

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CURRENT RATES, CONT.

4. Complementary Services, cont.

4.4 CTS Enhanced Prepaid Card Service

4.4.1 Retail Rates

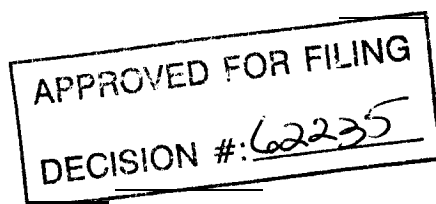
Basic Rates

	<u>Each Minute</u>
10 minute card	\$.360
20 minute card	\$.355
40 minute card	\$.350
100 minute card	\$.345

Volume Discounts

Volume discounts are based on the purchasing of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate per Minute</u>
1,001 - 2,500	10/\$3.40	\$.340
1,001 - 2,500	20/\$6.80	\$.340
1,001 - 2,500	40/\$13.20	\$.330
1,001 - 2,500	100/\$28.50	\$.285
2,501 and above	10/\$3.30	\$.330
2,501 and above	20/\$6.30	\$.315
2,501 and above	40/\$12.40	\$.310
2,501 and above	100/\$26.50	\$.265



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Price List
Page 13, Original

Interexchange Services Price List

CURRENT RATES, CONT.

4. Complementary Services, cont.

4.4 CTS Enhanced Prepaid Card Service, cont.

4.4.2 Wholesale Rates

Basic Rates

	<u>Each Minute</u>
10 minute card	\$.250
20 minute card	\$.245
40 minute card	\$.240
60 minute card	\$.235

Volume Discounts

Volume discounts are based on the purchase of a specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 1,001 cards.

<u>Card Quantity</u>	<u>Minutes/Cost per Card</u>	<u>Rate oer Minute</u>
1,001 - 2,500	10/\$2.50	\$.250
1,001 - 2,500	20/\$4.50	\$.225
1,001 - 2,500	40/\$8.80	\$.220
1,001 - 2,500	60/\$11.70	\$.195
2,501 and above	10/\$2.50	\$.250
2,501 and above	20/\$4.30	\$.215
2,501 and above	40/\$8.00	\$.200
2,501 and above	60/\$11.70	\$.195

4.5 Directory Assistance

Each call: \$.64

4.6 Comchek® Calling Card

Each 6 seconds: \$.025

Per call charge: \$.50

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Price List

Interexchange Services Price List

Page 14, Original

CURRENT RATES, CONT.

5. CTS Family of Services

In addition to the rates stated in Sections 1 through 3, the following rates are offered to customers who subscribe to the CTS Family of Services, a combination of switched or dedicated products and the OnLine Card.

5.1 Switched Service

Reserved for future use.

5.2 Dedicated Service

Reserved for future use.

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Interexchange Services Price List

CURRENT RATES, CONT.

5. CTS Family of Services, cont.

5.3 CTS **OnLine** Calling Card Service

5.3.A Per Minute Rates

5.3.A.1 Unspecified **term**

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

5.3.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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Price List

Interexchange Services Price List

Page 16, Original

CURRENT RATES, CONT.**5. CTS Family of Services, cont.****5.3 CTS OnLine Calling Card Service, cont.****5.3.A Per Minute Rates, cont.****5.3.A.3 Two Year Term**

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak	\$0.23	\$0.023
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	
11-100	Peak	\$0.21	\$0.021
	Off-Peak	\$0.21	\$0.021
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	

5.3.A.4 Three Year Term

<u>Units Purchased</u>		<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10		Not Offered	
11-100	Peak	\$0.20	\$0.020
	Off-Peak	\$0.20	\$0.020
	Per Call Surcharge:	\$0.00	
101-500	Peak	\$0.18	\$0.018
	Off-Peak	\$0.18	\$0.018
	Per Call Surcharge:	\$0.00	

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Price List

Page 17, Original

Interexchange Services Price List

CURRENT RATES, CONT.

5. CTS Family of Services, cont.

5.3 CTS OnLine Calling Card Service, cont.

5.3.B Additional Charges (All terms)

Voice Mail Charges

Per call

. Voice Mail Messaging \$1.25

Each Minute

Message Retrieval \$1.25

Operator Charges

Per call

Operator Must Assist \$0.50

Operator Station \$1.50

Person-to-Person \$3.00

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CURRENT RATES, CONT.

6. Non-recurring Charges and Change Fees

6.1 Optional Features - Plans I, II & IV

	Non-recurring <u>Charge</u>	Change <u>Fee</u>
Project Account Codes - Validated	\$ 15.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)	\$ 15.00	
Dedicated Access Line (1st Line) Installation	\$200.00	
Each Add'l Special Access Line	\$ 50.00	
Channel Banks	\$500.00	
T-1 Installation (per T-1)	Per Contract	
CallTrak		
Floppy Diskette billing	\$ 75.00	
CD-Rom Billing (no warranty)	\$ 75.00	
ASCII Diskette (weekly or monthly)	\$ 75.00	
Magnetic tape or other diskette billing	\$ 75.00	
PC Manager	\$50.00	
Dialers		\$130.00
T-1 Dedicated Expedite	\$680.00	

6.2 800 Features - Plans I, II & IV

Area of Service Screening	\$ 25.00	\$ 25.00
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$250.00	\$250.00
Each additional 800 no. per account	\$ 5.00	
Dialed Number Identification Service (per trunk)	\$100.00	\$ 50.00
Percentage Allocation Routing	\$100.00	\$100.00
Point of Call Coverage	\$100.00	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00	
Time of Day/Day of Week Routing	\$100.00	\$100.00
800 Security Codes	\$ 50.00	\$ 50.00

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Price List

Page 19, Original

Interexchange Services Price List

CURRENT RATES, CONT.

6. Non-recurring Charges and Change Fees, cont.

6.2 800 Features - Plans I, II & IV, cont.

	Non-recurring <u>Charge</u>	Change <u>Fee</u>
After-Hours Voice Messaging		
Option A - Announcement only	\$ 25.00	\$ 25.00
Option B - Announcement and Message	\$ 25.00	\$ 25.00
Option C - Announcement with Message and Outdial	\$ 25.00	\$ 25.00
AN1 Routing/Blocking (per 100 ANIs)	\$100.00	\$100.00
Message Center (live operator answering service)	\$100.00	\$100.00
Customer Reconfiguration (cannot be combined with other features)	\$100.00	
Exchange Routing	\$100.00	\$100.00
Extension Routing	\$100.00	\$100.00
Menu Routing	\$100.00	\$100.00
Menu Routing access time (per minute)		
Termination overflow - Dedicated	\$100.00	\$100.00
Termination overflow - Switched	\$100.00	\$100.00
Menu Rolling Access Time		

*Dedicated access shall be provided by the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.

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Price List

Interexchange Services Price List

Page 20, Original

CURRENT RATES, CONT.

6. Non-recurring Charges and Change Fees, cont.

6.3 800 Features - Plan III

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Direction Package A	none	stated
Direction Package B	none	stated
Direction Package C		
Each installation or change per 800 number	\$27.50/\$1100 max.	\$27.50
Each activation of customer- specified allocation percentage performed by CTS	\$55.00	
Managed Routing on Demand (MROD)		
Option Routing		
Each stored Toll Free Option Routing plan for non-Toll Free Routing Control Service	\$22.00	
Each CTS activation of Customer-specified Option Routing plan	\$55.00	
Percent Allocator w/MROD		
Each activation of customer- specified allocation percentage performed by the Company	\$55.00	
Governed Routing w/MROD		
Each activation of customer- specified routing alternative	\$55.00	
Next Available Agent Redirecting Maximum Calls		
Each activation of Customer- specified maximum calls allowed	\$55.00	

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Price List

Page 21, Original

Interexchange Services Price List

CURRENT RATES, CONT.

6. Non-recurring Charges and Change Fees, cont.

6.3 800 Features - Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Toll Free Network Pending Maximum Calls		
Each activation of Customer- specified Maximum value	\$55.00	

Call Announcement Features

Recording or Changing Announcements

Professional Voice	\$132.00	
Professional Voice (Expedite)	\$264.00	
Semi-Professional Voice		
(Emergency Update)	\$110.00	
Foreign Language	\$462.00	

Network Pending (per queue arrangement)	\$165.00	\$165.00
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Alternate Routing Features

Pre-Answer Alternate Routing

Alternate Routing on Ring No Answer/Busy (establish routing per dialed no.)	\$165.00	\$55.00
Managed Routing on Demand	\$ 82.50	

Next Available Agent Redirecting (per routing plan)	\$165.00	\$165.00
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Price List

Interexchange Services Price List

Page 22, Original

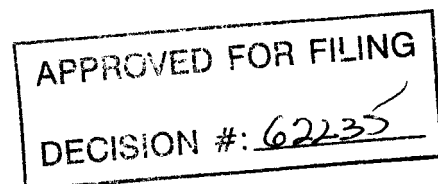
CURRENT RATES, CONT.

6. Non-recurring Charges and Change Fees, cont.

6.3 800 Features • Plan III, cont.

	<u>Non-recurring Charge</u>	<u>Change Fee</u>
Post-Answer Alternate Routing		
Courtesy Switching (ea. 800 number)	\$1650.00	\$165.00*
. Consult and Switch, Conference and Switch, Select Again	\$2750.00	\$165.00
Call by Call Redirect		
Installation Change	\$5500.00	\$55.00
Additional Charges		
Installation or changes resulting from customer service order, per 800 number		
I-200 branches	\$5.50 per branch/ \$27.50 minimum	
200+ branches	No charge/additional branches over 200	
Expedited Installation charge	\$132.00	

* Per order.



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Price List

Page 23, Original

Interexchange Services Price List

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges

7.1 Optional Features - Plans I, II & IV

	Monthly <u>Char-se</u>	Per <u>Minute</u>
Project Account Codes - Validated	\$ 10.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)		
Dedicated Access Line (1st Line) Installation		
Each Add'l Special Access Line Channel Banks	\$400.00	
T-1 Installation (per T-1)		
CallTrak		
Floppy Diskette billing	\$ 40.00	
CD-Rom Billing (no warranty)	\$225.00	
ASCII Diskette (wkly or monthly)	\$ 25.00	
Magnetic tape or other diskette billing	\$ 25.00	
PC Manager	\$ 35.00	
Dialers	\$ 20.00	
T-1 Dedicated Expedite		

7.2 800 Features - Plans I, II & IV

Area of Service Screening		
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$ 50.00	
Each additional 800 no. per account		
Dialed Number Identification Service (per trunk)		
Percentage Allocation Routing	\$ 50.00	
Point of Call Coverage	\$ 50.00	
Real-Time ANI (per dedicated trunk group)	\$200.00	
Time of Day/Day of Week Routing	\$ 50.00	
800 Security Codes	\$ 25.00	

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DECISION #: 62235

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Price List

Page 24, Original

Interexchange Services Price List

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.2 800 Features • Plans I, II & IV, cont.

	<u>Monthly Charge</u>	<u>Per Minute</u>
After-Hours Voice Messaging		
Option A - Announcement only	\$ 30.00	
Option B - Announcement and Message	\$ 40.00	
Option C - Announcement with Message and Outdial	\$ 50.00	
ANI Routing/Blocking (per 100 ANIs)	\$ 50.00	\$.03
Message Center (live operator answering service)	\$ 50.00	\$ 1.00
Customer Reconfiguration (cannot be combined with other features)	\$ 15.00	
Exchange Routing	\$ 50.00	\$.00
Extension Routing	\$ 50.00	\$.00
Menu Routing	\$ 50.00	\$.00
Menu Routing access time (per minute)		\$.01
Termination overflow - Dedicated	\$ 50.00	\$.00
Termination overflow - Switched	\$ 50.00	\$.00
Menu Rolling Access Time		\$.00

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Price List
Page 25, Original

Interexchange Services Price List

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III

7.3.A Routing Features

7.3.A.1 Direction Package A

	<u>Monthly Charge (per branch)</u>
Each dialed 800 number:	\$55.00

\$550 maximum monthly charge per specified 800 number

7.3.A.2 Direction Package B

	<u>Per Call Charge</u>
Each dialed 800 number:	\$.022

\$27.50 minimum monthly charge per specified 800 number

\$550 maximum monthly charge per specified 800 number

7.3.A.3 Direction Package C

	<u>Monthly Charge</u>
Each 800 number:	\$55.00

\$1100 maximum monthly charge per billing account

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Price List

Interexchange Services Price List Page 26, Original List

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III, cont.

7.3.B Call Control Features

Routing Control Service

Monthly Charge

Direct Routing Online
(per dialed 800 number
per billing)
1st number

\$550.00

Routing Manager Connectivity
(per dialed 800 number
per billing)
1-5 numbers
Subsequent numbers

\$550.00

\$00

Usage Charge (ea. minute)

Direct Routing Online
(all 800 numbers)
Routing Manager Connectivity

\$1.65

N/A

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Price List

Interexchange Services Price List

Page 27, Original

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III, cont.

7.3.C Call Announcement Features

	<u>Monthly Storage Charge</u> <u>(per announcement)</u>
Call Prompt:	\$55.00
Speech Recognition:	\$55.00
Initial Announcement:	\$55.00
Enroute Announcement:	\$55.00
Queuing Announcement:	\$55.00

Usage Charges

	<u>Per announcement played</u>	<u>Per minute of announcement</u>
Call Prompt:	\$.077	\$.066
Speech Recognition:	\$.077	\$.066
Initial Announcement:	\$.077	\$.066
Enroute Announcement:	\$.077	\$.066

Announcement usage is billed in 6 second increments.

Queuing Announcement:

Per 6 seconds held in queue	
Per delay announcement played per call	\$.0165
Per 6 second increment or fraction	\$.0770
per delay announcement played	
Monthly charge per queue slot	\$.0066
	\$11.00

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Brentwood, Tennessee 37027

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Price List

Interexchange Services Price List
Page 28, Original

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III, cont.

7.3.D Alternate Routing Features

7.3.D.1 Pre-Answer Alternate Routing

Monthly Charge

Alternate Routing on Ring No Answer/Busy	\$22.00
Next Available Agent Redirecting	\$11.00 (minimum)

\$5,500.00 maximum monthly charge per 800 number

Usage Charges

Alternative Routing on Ring No Answer/Busy (per call routed to alternate destination)	\$.033
Next Available Agent Redirecting (per redirected call)	\$.033

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Price List

Page 29, Original

Interexchange Services Price List

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III, cont.

7.3.D Call Alternative Features, cont.

7.3.D.2 Post-Answer Alternate Routing

Minimum Monthly Charge
(per arrangement per account)

Switching Connect
(Courtesy Switching,
Consult and Switch, or
Conference and Switch)

\$1650.00

Select Again

\$1650.00

Usage Charges

	<u>Each Completed Call</u>	<u>Each Alternate Routing Attempt</u>
Courtesy Switching	\$.0650	\$.220
Consult and Switch	\$.2200	\$.330
Conference and Switch	\$.2750	\$.385
Select Again	N/A	\$.330

Additional Charges

	<u>Each second</u>
Alternate Routing to non-Toll Free service termination	\$.0013

Monthly Storage Charge*

Speed Dial Capability	
0-10 codes	\$0
11-500 codes	\$220
501-1,000 codes	\$440
1,001-2,000 codes	\$825

* Does not apply toward Monthly Minimum Usage Charges

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Price List

Interexchange Services Price List

Page 30, Original

CURRENT RATES, CONT.

7. Monthly and Per Minute Charges, cont.

7.3 800 Features, Plan III, cont.

7.3.E Call by Call Redirect

Calls per Month	Per Call Charge
1-750,000	\$.0660
750,001-1,500,000	\$.0605
1,500,001-2,250,000	\$.0550
2,250,001-3,000,000	\$.0495
3,000,001+	\$.0440

Monthly Service Charge

(per Signaling Transfer Point pair) \$4,400.00

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Price List

Interexchange Services Price List

Page 31, Original

CURRENT RATES, CONT.

8. Employee Discount Plan

Each 6 seconds

Switched Inbound: \$.013
Switched Outbound: \$.013
Calling Card \$.018

9. CTS Travel Plans

Plan I

Each 6 seconds

Switched Inbound \$.020

Plan II

Each 6 seconds

Switched Inbound \$.019

Monthly Service Fee: \$1.95

10. CTS Affinity Plans

4.11.1 Sigma Chi Alumni Calling Card

Each minute: \$.23

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Price List

Page 32, Original

Interexchange Services Price List

CURRENT RATES, CONT.

11. Frame Relay

11.1 Monthly Charges

11.1.A Access Port Rates

<u>Port Speed</u>	<u>Monthly Charge</u>
56/64	\$192.60
128	\$360.00
256	\$424.80
384	\$626.40
512	\$792.00
768	\$1,015.20
1024	\$1,267.20
1536	\$1,598.40

11.1.B 'CIR Charges

<u>Kbps</u>	<u>Monthly Charge</u>
16	\$16.30
32	\$31.80
48	\$46.10
64	\$53.00
64+*	\$53.00

11.1.C Discount Schedule

<u>Volume**</u>	<u>Term Agreement</u>		
<u>Amount</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>
	6%	7%	9%
\$ 2,500.00	8%	9%	11%
\$ 5,000.00	9%	11%	12%
\$ 7,500.00	11%	13%	15%
\$10,000.00	12%	14%	17%
\$15,000.00	13%	16%	19%
\$20,000.00	14%	17%	20%

*Per 64K increment above 64K CIR.

**Total monthly frame relay charges

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Page 33, Original

Interexchange Services Price List

CURRENT RATES, CONT.

11. Frame Relay, cont.

11.2 Installation Charges

Each Port: \$250.00

Each PVC end connection: \$25.00

11.3 Disconnection Charges

No disconnect charges apply; however, penalties may apply
for early termination of term agreements.

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